

## MEETING MINUTES

<b>Project Name:</b> IPRS	<b>Doc. Version No:</b> 1.0	<b>Status:</b> Final
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**Meeting Name:** IPRS Core Team Meeting  
**Facilitator:** Eric Johnson, DMH  
**Scribe:** Sara Parks  
**Date:** 7/27/05  
**Time:** 10 - 11 a.m.  
**Location:** Hargrove, Conference Room D

**IPRS Core Team Attendees:**

Sharlene Bryant  
 x Cathy Bennett  
 x Cheryl McQueen  
 Shannon Johnson  
 Gary Imes  
 x Joyce Sims  
 x Bobby Minish  
 x Rick Debell  
 Thelma Hayter  
 X Eric Johnson

**Others:**

X Ron Oldham  
 X Jamie Herubin  
 X Sandy Flores  
 X Sara Parks  
 X Mike Frost  
 X Linda Smith  
 X Carlisa Stallings

**Attendees:**

x Alamance-Caswell	Onslow
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
x Crossroads	x Roanoke-Chowan
x Cumberland	x Rockingham
x Durham	x Sand hills Center
x Eastpointe	x SE Center
x Edgecombe-Nash	SE Regional
x Five – County MHA	x Smoky Mountain
x Foothills	x Tideland
x Guilford	x Wake
X Johnston	x Western Highlands
x Mecklenburg	x Wilson-Greene
x Neuse	
x New River	

**Attendees:**

Item No.	Topics	Review July 22 <sup>nd</sup> checkwrite results
1.	<b>Division and EDS Review</b>	<p><b>Upcoming checkwrites:</b> July 29, August 5, 12th</p> <p><b>Tim Sullivan:</b> Update Medicaid issues</p> <p><b>BugCentral Status</b></p> <p><b>Key CSRs</b></p> <p><b>Operations Support:</b> File Maintenance, Security, and Help Desk</p> <p><b>Area Programs joining this week:</b></p>
2.	<b>Area Programs</b>	<p>Roll call</p> <p>Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.</p> <p>Review July 15th checkwrite results</p> <p>Upcoming checkwrite (cut-off-dates) - July 22, 29, August 5th</p> <p>DPE Sub-Topics</p> <ul style="list-style-type: none"> <li>• Reminder: After receiving new provider numbers from DMA, please send these numbers to the IPRS QA distribution list: <a href="mailto:IPRS.QandA@ncmail.net">IPRS.QandA@ncmail.net</a></li> <li>• Direct Provider Enrollment process - Status</li> <li>• Claim transaction (837) Format testing – Status</li> <li>• Claim transaction (837) Compliance – Status update</li> </ul> <p>Revised Cut-off for Non-HIPAA Compliant transactions 9/1</p> <p>Reminder: Please send IPRS related questions to the Q&amp;A list rather than to individual members of the team.</p> <p>IPRS Questions or Concerns</p> <p>DMA Direct Provider Enrollment Questions – A. Floyd/ P. Horrell</p> <p>MMIS Updates - Tim Sullivan &amp; Shannon Johnson</p> <p>Medicaid Questions or Concerns</p> <p>Updates to Roll Call?</p> <p>Any other area program questions/comments?</p> <p>DMH and/or EDS concluding remarks.</p>

**Next Meeting: August 3, 2005**

**For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.**

## ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	<b>Review July 22nd checkwrite results</b> – 31% denials, volume was 5.3 million, client denials (3200) went down from last week. There were a lot of duplicates, which majority came from Foothills (5400)
2.	<b>Upcoming Checkwrites – July `29, August 5th</b>
3.	<b>Ron Oldham</b> – no updates
4.	<b>Bug Central Status:</b> 1 bug in customer review.
5.	<b>Key CSRs:</b> DPE status in review yesterday, Tim sent a spreadsheet out this morning regarding Beta Testing.
6.	<b>Operations Support – File Maintenance, Security</b> – AMPAT FM request should be complete by the end of the week. H2012 – testing has taken a little longer than we anticipated, however it should be in on Friday.

## ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	<b>Roll Call</b> (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
3.	<b>Review July 22<sup>nd</sup> checkwrite results</b>
4.	<b>Upcoming checkwrite</b> - July 29, August 5, 12
5.	<p><b>Agenda items</b></p> <p><b>DPE Sub-Topics</b></p> <ul style="list-style-type: none"> <li>• Reminder: After receiving new provider numbers from DMA, please send these numbers to the IPRS QA distribution list: <a href="mailto:IPRS.QandA@ncmail.net">IPRS.QandA@ncmail.net</a> We have received (2) so far.</li> <li>• Direct Provider Enrollment process - Status</li> <li>• Claim transaction (837) Format testing – Status – This is available now and an alert has been sent out.</li> <li>• Claim transaction (837) Compliance – Status update – There are (3) LME's that are not submitting compliant transactions.</li> </ul> <p><b>Revised Cut-off for Non-HIPAA Compliant transactions 9/1</b></p> <p><b>Reminder:</b> Please send IPRS related questions to the Q&amp;A list rather than to individual members of the team.</p> <p><b>IPRS Questions or Concerns;</b></p> <p>Q: Tom (Western Highlands) – Has NCECS age edit been corrected?</p> <p>A: Not yet – Target is 8/15</p> <p>Q: Jeanna (Catawba) – Is MRDD going to flow into IPRS?</p> <p>A: Although nothing has been finalized, we believe it will be added.</p> <p>C: Libby (Eastpointe) – I sent in void and adjustments, but they did not appear on report IPDR2000 for services paid in 7/04 – 6/05 fiscal year and submitted 837 on 7/21/05.</p>

<p>6.</p> <p>7.</p>	<p>A: We will check into this and get back with you.</p> <p>Q: Tom (Western Highlands) – What is the cutoff for May and June?</p> <p>A: The last checkwrite in October for any claim from last fiscal year. Just a reminder that dollars will come out of this fiscal year's budget.</p> <p>Q: Kay (Eastpointe) – I have sent in applications but have not received all my site numbers. Should I just wait to receive them all before sending you our numbers?</p> <p>A: If you have more than half of your numbers go ahead and send them to us. Otherwise just wait until you have them all.</p> <p>Q: Jeanna (Catawba) – These are just multi-specialty and physician right?</p> <p>A: Correct</p> <p>Q: Carol (Pitt) – How do we handle CAP MR?</p> <p>A: There is no change.</p> <p>Q: Tom (Western Highlands) – What's the purpose of reporting M or P on 837?</p> <p>A: It tells us who the billing provider is and there is an edit that will cross check type and specialty.</p> <p>Q: How many different 837s will I receive?</p> <p>A: One with 3 TS3 segments.</p> <p>Q: Kathy (Rockingham) – Is this the first time we are hearing this?</p> <p>A: No – Go to DMA's website to fill out the application for every site medical records are stored or care is coordinated.</p> <p>Q: Pam (Sandhills) – In the July 2005 bulletin it stated that target case management should be direct enrolled. Do we need to get them a number?</p> <p>A: Yes – If you have questions call DMA Provider Enrollment and speak to Pamela Horrell or Angela Floyd.</p> <p>Q: Susan (Pathways) – I received an email from Carol Duncan discussing these issues. Pam – did you receive the email from Carol?</p> <p>A: Pam responded back that she had not. Susan will forward the email to Pam.</p> <p><b>DMA Direct Provider Enrollment Questions – Angela Floyd and Pamela Horrell (absent)</b></p> <p><b>Medicaid Questions or Concerns</b></p> <p>Q: Any updates on 3<sup>rd</sup> party edits?</p> <p>A: T1017 claims can be submitted, no effective date.</p> <p>Q: Will this be added to the bulletin?</p> <p>A: We will take your request to DMA.</p> <p>Q: Tom (Western Highlands) – I received a notice from PCG about billing BCBS first for Medicaid clients. Any idea about this?</p> <p>A: Forward to Ron Oldham's email <a href="mailto:ron.oldham@ncxix.hcg.eds.com">ron.oldham@ncxix.hcg.eds.com</a></p> <p><b>Updates to Roll Call?</b></p> <p><b>DMH and/or EDS Concluding Remarks:</b></p>
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**Action Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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**Issue Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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